

## February Plant 45 Communication

Name: Rich Thiry

Date: 04-01-06

Safety: Lost Work Days: 0

Recordables: 0

Quality: RRPPM's: Month 0 YTD: 0 Goal: 1

First Time Quality:  
Dock Audits

Monthly 3,826  
Monthly: 0

YTD 4,231  
YTD: 0

### Customer Complaints

Internal Monthly: 2 YTD: 3

External Monthly: 0 YTD: 0

Containers returned from Distribution: Monthly 72 Returned to DC 43  
Scrapped 29

### Production:

Good Parts Made: Monthly 79,583,318 YTD 190,888,556

Scrap: Monthly 299,919 YTD 602,103

Schedule Utilization: Monthly 98.28 YTD 98.57

Average Mold Change Time: Monthly 19.04 YTD 19.13 Goal 20

Premium Shipments Monthly 657 YTD 1,001

Average Machines Running 95.41 YTD 100.35

### Individual Employee Information:

- Absenteeism No Absenteeism problems
- Line Utilization Not Applicable
- Housekeeping Workstations are kept neat and orderly
- Job Assignment Mold Setter
- Performance Your doing a good job, keep it up!!!!

### Plant Info: (ie. Upcoming tours, agreements, etc.)

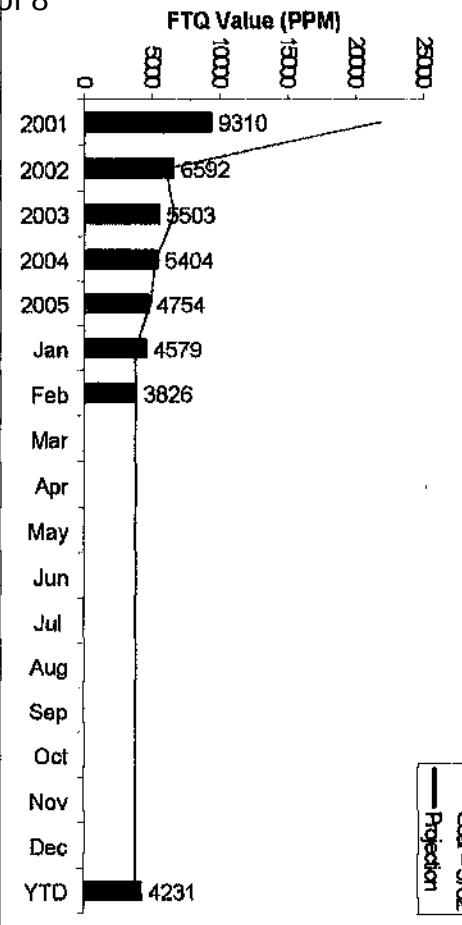
Employee Feedback and Comments	RECEIVED APR 21 2006 USBC-SONY RDD
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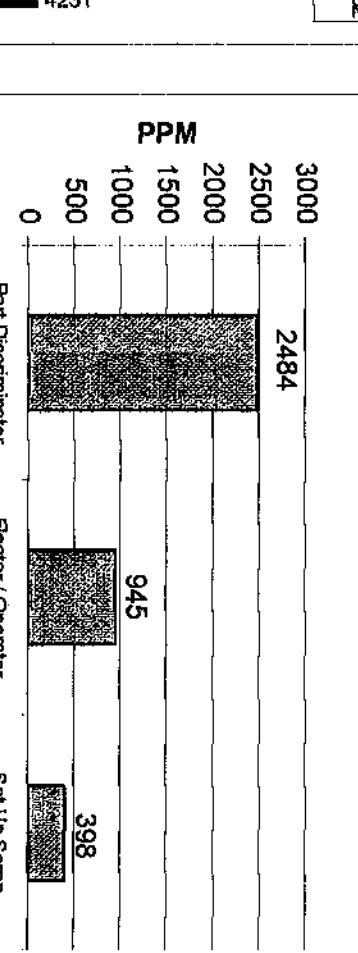
# DELPHI

## Cell / Process FTQ Tracker

### 2006 CY FTQ Performance



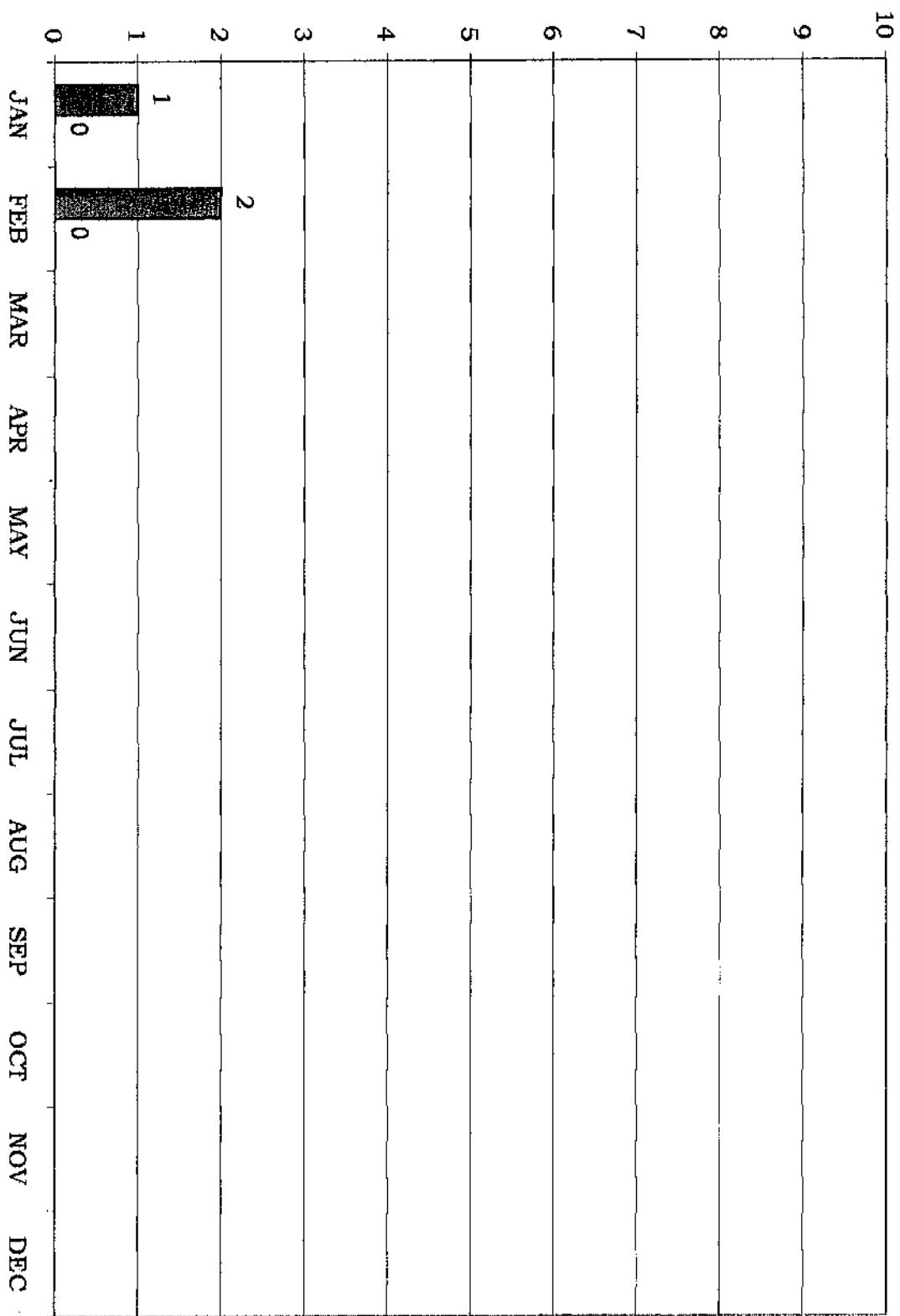
### FTQ Top Pareto



Issue	Problem Description	Corrective Action Planned	Start Date	Target Date	Status	Process Tech.	FTQ Impact	Owner(s)
Part discriminator is rejecting good pieces.	There are currently no clear product standards for attribute defects. As a result, there are multiple process adjustments attempted to eliminate items that may be acceptable. The result is that are other problems are created by these adjustments and go undetected.	Revised NAMS system will center QC window limits based upon the actual values of ten consecutive good shots.	In effect in Plant 47	End of 1st Quarter 2006	○	Plastic Molding	Estimated during initial six sigma study to be 700 PPM.	Ken Ellsworth is FTQ champion.
Set Up		Develop a set of product standards that will become part of the official design record.	11/09/2004	TBD by Component engineering	×	On Hold by Component Engineering due to manpower issues.		Dave Hatalsky to represent Plant 45. Joe Wilson to be overall champion.
Operator / Floater Rejections	Process variation associated with natural colored material.	Component Engineering converting all natural parts to cream.	4/27/2005	TBD by Component Engineering	×	Behind schedule due to issue with PIRS.		Gary Harrah responsible for Plant 45 execution. Joe Wilson is overall champion.
Resolve specks and flecks	Some existing tooling has deteriorated to the point that they are unable to produce consistent quality parts.	Execute the 2006 Replacement Tooling Plan.	3/1/2005	This is an ongoing plan	○	Plastic Molding	55	Stan Mickey
		As developed by the Shannin Red X Team.	9/29/2004	Revised to 6/1/2006	○	Plastic Molding	100	Hatalsky / Mickey



Customer Complaints - 2006



INTERNAL  
COMPLAINTS  
 EXTERNAL  
COMPLAINTS



**COMPLAINT DEFECTS - 2006**

DEFECT	MONTH		YTD	
	INTERNAL	EXTERNAL	INTERNAL	EXTERNAL
Flash				
NFO		1		
Damaged / Deformed		1		2
Burns				
Brittle / Breaking				
Specks & Flecks				
Grease				
Undersized Dimension				
Oversize Dimension				
Chipped / Broken core				
Runners In Tote				
Incorrect Quantity				
Ejector Pin Damage				
Reversed Core				
Bubbles				
Bowed / Warped				
Mixed Parts				
Incorrect Tool Core				
Incorrect ECL on Label				
Misidentified				

